







WELCOME TO CASA DEL SOL INN! Gallery & Bar

I and my entire staff welcome you!

We are committed to doing everything we can to make your stay as enjoyable and memorable as possible! Here are some notes to help familiarize you with Casa del Sol and Ajijic, but please don't hesitate to ask if you have any questions or need help with anything.



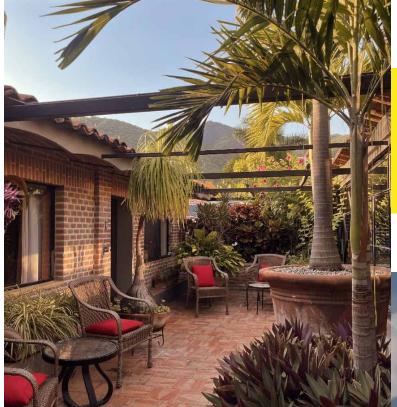
EMERGENCIES:

If someone from our staff is not around to help you and you need immediate assistance, please do not hesitate to call me:

Elizabeth Shepard at 415 453-7771 US or Whats App cell phone number +52 333 964-5320 (MX).

Alicia Cordova is the Office Manager and her WhatsApp cell phone number is +52 332 122-8783.

Mariana Angulo is the Assistant Manager, and her WhatsApp cell phone number is +52 331 712-1303.



National numbers can be dialed on your phone by adding the country code **+52** before the Mexican number. You can find the + by holding down the number zero on your phone.

The Ajijic Emergency Hospital is open 24 hours a day and is located one and a half blocks up the street from the hotel on the corner of the main road: Carretera Ote. 33-A, Centro, 45920 Chapala, Jal. Phone: +52 33 1246 2314.

A direct call to their Ambulance at **+52 376 766 0662** will be significantly faster than dialing **911.**





WATER:

All water at Casa del Sol is filtered, but we recommend that you use the water in the bathroom only for showering and brushing your teeth. Housekeeping will refill your water pitcher with purified water daily or if you need to refill your personal water bottles, you can use the huge water container located on each floor in the shared kitchen on the second floor or in the coffee room .

The hot and cold water for the showers are in the usual places: hot on the left and cold on the right. But don't get confused, as here C stands for Caliente (Hot) and should not be confused with Fría (Cold).

Toilets accept toilet paper but please use sparingly





INTERNET AND TELEVISION:

We have fiber optic cable for the hotel and the WiFi code is hotel123. There is one booster for every two rooms. Occasionally the internet goes out in Mexico and if this is a particular problem for the work you are doing, you can come to the office to use our backup internet.

Each TV has access to Netflix and the IPTV application has a wide variety of domestic and foreign channels as well as movies that you can access. (Try to use our accounts and not add your personal accounts as they sometimes get left behind).



SECURITY:

We have a coded locking system on the front door and have provided you with a card code so you can access the building from the outside. Make sure the door is securely locked when you enter or leave!

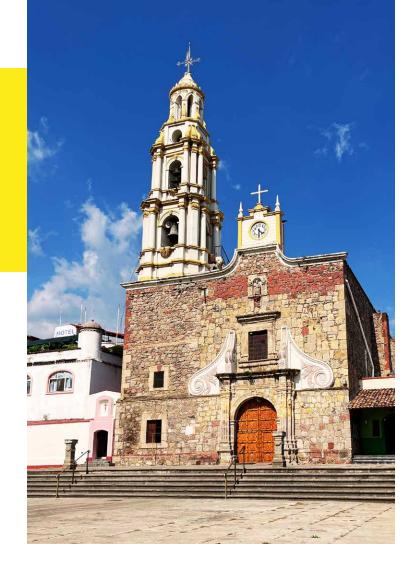
Your room also has a coded locking system, and you will find the code on the same card. When you leave the room, you need to press the padlock icon in the center to lock the room and on your return just enter the numeric code. We suggest that you take a picture of the codes you have received in case you misplace the card.

Most rooms have individual safes, but if yours does not, you may use the office safe.



CARS:

Your cars can be parked on the quiet street in front of the hotel. Although no one can guarantee total security, we have virtually no problems on this street. But, if necessary, we have a secure parking lot one block from the hotel, at a cost of 150 pesos per night. We recommend not leaving anything visible in the car and not parking in front of the neighbor's garage doors.



TAXIS / DRIVERS / CAR RENTAL:

A list of vetted drivers is located on the office window. It is recommended that you tke a picture for future reference. (Remember to find the + by holding down the zero and then dialing any number.) In busy times you may need to try more than one. These chauffeurs are available for short and long-distance trips. If you wish to go into Guadalajara or take a trip around the Lake to Mazamitla the office can also help make yout reservations. The office can also arrange a car rental.





BREAKFAST:

The daily breakfast menus can be found on the small table to the right of the bar. Please complete them before going to bed. Your daily first course will be coffee or tea, freshly squeezed orange juice, yogurt, homemade granola and local fruit

Please indicate which of the choices you wish for your main course and if you would like bacon or sausage. **Most importantly indicate your room number and the time you would like to have breakfast!** For those who want coffee before breakfast, it is located up the ramp to the pool with homemade muffins daily and homemade sweets in the afternoons as well. The Nespresso machine is available there 24 hours a day. The capsules can be purchased for 50 pesos each.

The small kitchenette on the second floor has a refrigerator and a microwave for common use that you can use to store and heat your food. Ice is in the freezer.





THE BAR:

Our bar is open every day from 4:00 to 8:30 except Sundays. Efra, our bartender, prepares the best margaritas in the world (try his award-winning Cadillac margarita!).





TWO MIRADORS:

Up the staircase near the pool and on the second floor near rooms 1 and 2. The two miradors are located, where you can relax, on those rooftop terraces, have a glass of wine at sunset or do your Nomad work.



MAPS:

In front of the office there are maps of the area indicating, among other things, the location of the Lake, the Plaza, the Hospital, ATMs and about 20 to 30 restaurants that are within walking distance of the hotel.





ART:

Casa del Sol is also a Gallery featuring a new local artist every other month. The original art in the rooms and the sculpture through the hotel is all for sale.





Casa del Sol also presents monthly events for the community, such as Flamenco, Jazz, Blues, and Wine Tastings. For example On Wednesdays affternoons you are welcome to join a Mexican Train Game or join us every other month to greet a new artist.



In addition, these activities are available by reservation.

Massages on the Miradors

本本< **Private Tequila Tours**

Private Tequila Tastings

Thermal Water Spas

Boat trips on the Lake

, Private excursions to Tlaquepaque in Guadalajara or to El Centro

A Saturday tour to the local Goat Farm

**** Horseback riding

Golf and Pickle ball

Electric bicycle rentals

A guided walking tour of the town

A real estate tour to familiarize you with the Lakeside Communities

 \Diamond Private Tour of the Guadalajara Foundry and Studio where all our sculptures are made









Thank you so much for choosing to stay with us at Casa del Sol. I welcome your reviews and photos on social media and if you have any complaints, I would appreciate it if you would advise me or the staff while you are here. We will do all we can to address any issues you may have. Hospitality is the very heart of our business.

Elizabeth

